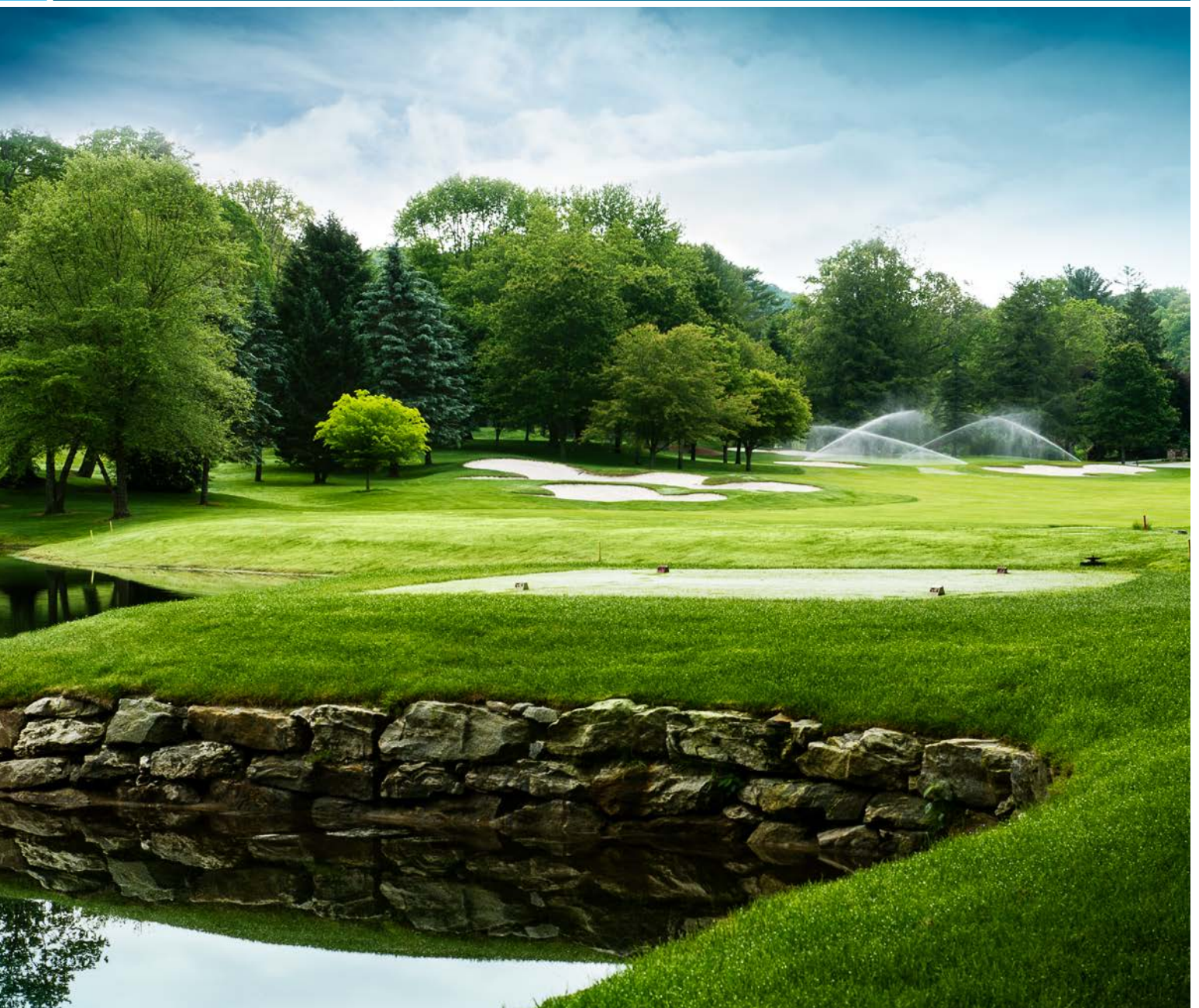


HUNTER SUPPORT NETWORK

Exclusive Services for Optimal Pilot® Central Control System Performance

Hunter®

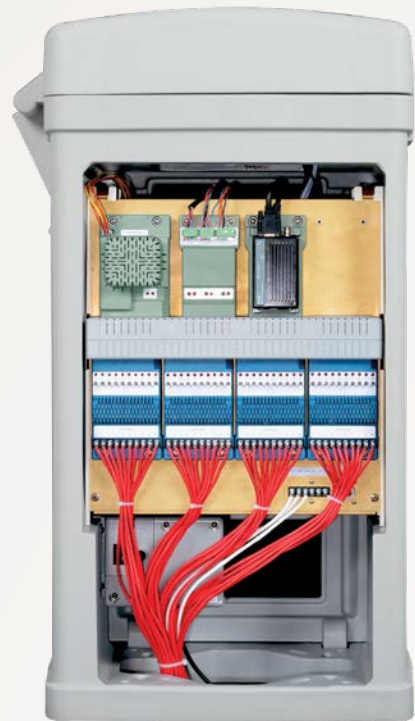


HUNTER SUPPORT NETWORK

Members-Only Access to Exclusive Services and Benefits

With membership in the Hunter Support Network (HSN), you are entitled to a host of exclusive services and benefits to provide optimal central control system performance and a healthy irrigation system year-round. HSN establishes an additional layer of confidence that your irrigation system is working as expected at all times.

Whether you are setting up for an important tournament, starting a renovation, or recovering from storm damage, HSN gives you the safety net you need to ensure playable turf. As an HSN member, we stand ready to serve your needs, from remote or on-site troubleshooting and staff training to replacement equipment shipped overnight. **Become a member today!**



HSN Membership *BENEFITS*

- The first year of HSN membership is included with the purchase of Pilot central control
 - Includes uninterruptible power supply/battery backup
- Unlimited telephone support for software and hardware installed on the golf course will be provided by Hunter Technical Service, or one of our Authorized Service Providers (ASP)
- Hunter Field Service Manager (FSM) or ASP system commissioning for first-year members with new Pilot systems
 - Complete control system diagnostics
 - Computer setup and programming
 - Communications setup and testing
 - Field wiring diagnostics and benchmark report
 - Equipment grounding test
- Online Hunter Golf Forum membership
- On-site training from a Hunter FSM
- Pilot field interface next business day replacement
- Field interface communication module next business day replacement
- Loaner Pilot PC eligibility with next business day shipping
- Remote assistance/desktop sharing support
- Free Pilot standard software/firmware updates
- Members-only pricing on premium software upgrades
- Members-only pricing on Rapid Repair Kits

HUNTER SUPPORT NETWORK

Plan	Description
HSNPILOT	One-Year Hunter Support Network (HSN) Membership

Notes:

*One year of HSN membership is included with the purchase of Pilot central control. Purchase HSNPILOT for service in year two and beyond.

RAPID REPAIR KITS

Having the right parts on hand is crucial to uninterrupted water management. With HSN membership, you receive special discounts on customized Rapid Repair Kits — an industry first. That way, you have critical parts on hand in case of an emergency, with little to no course downtime, minimum hassle, and no shipping delay. There are kits available for all Pilot systems, including decoder and conventional controllers, plus all communications options.

Rapid Repair Kit COMPONENTS



PILOTFPFC
P/N 803700
Pilot Facepack for a Conventional Field Controller



527300
Facepack to Backplane Wiring Harness



PILOTFC010
10-Station Output Module



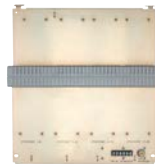
PILOTHWR
Hardwire Communication Module



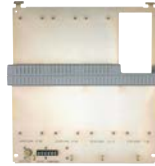
PILOTMODUHF
Radio Communication Module



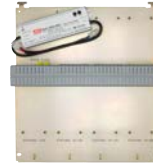
PILOTDH250EXP
Pilot Decoder Hub 250-Station Expansion Kit (Module and Power Supply)



411600
Front Plane Kit/Midplane Assembly



PILOTFCBP
Backplane Kit (Includes 527300 Wiring Harness)



411601
Front Plane Kit, Decoder Hub (No Harness), Midplane Assembly, Screws



PILOTFPDH
Decoder Hub Facepack

Rapid Repair Kit OPTIONS

HSNFC40HWRK Pilot FC 40-Station Hardwire Kit	HSNFC80HWRK Pilot FC 80-Station Hardwire Kit	HSNFC40UHFK Pilot FC 40-Station UHF Kit	HSNFC80UHFK Pilot FC 80-Station UHF Kit	HSNDHHWRK Pilot Decoder Hub Hardwire Kit	HSNDHUHFK Pilot Decoder Hub with UHF Radio Kit
PILOTFPFC	PILOTFPFC	PILOTFPFC	PILOTFPFC	PILOTFPDH	PILOTFPDH
527300	527300	527300	527300	527300	527300
PILOTFC010	PILOTFC010 (x2)	PILOTFC010	PILOTFC010 (x2)	PILOTDH250EXP	PILOTDH250EXP
411600	411600	411600	411600	411601	411601
PILOTHWR	PILOTHWR	PILOTFCBP	PILOTFCBP	PILOTHWR	PILOTMODUHF
	PILOTFCBP	PILOTMODUHF	PILOTMODUHF		



Helping our customers succeed is what drives us. While our passion for innovation and engineering is built into everything we do, it is our commitment to exceptional support that we hope will keep you in the Hunter family of customers for years to come.

A handwritten signature in white ink, appearing to read "G.R. Hunter", with a long horizontal flourish extending to the right.

Gregory R. Hunter, CEO of Hunter Industries

Website hunterindustries.com | **Customer Support** 1-800-383-4747 | **Technical Service** 1-800-733-2823

This brochure was printed on Forest Stewardship Council® (FSC®) certified paper with soy inks. The FSC is an international organization established to promote the responsible management of the world's forests.

© 2018 Hunter Industries Incorporated  Please recycle.



Printed using
100% Wind
Energy, (RECs)

GI-005-BR-HSN-US 3/18